



Cascade High School

801 E. Casino Rd. Everett, WA 98203
Phone: 425-385-6000 FAX: 425-385-6002

March 1, 2012

Dear OnlineHS,

At your request, I am writing to provide feedback on your OnlineHS program. I appreciate the opportunity to give input and think I have a good perspective after 5 years working at Cascade High School as the “Academic Support Coordinator” and now also the “On-time Graduation Coordinator”.

Quality of the course design

I've seen a lot of your courses and I really like how they are designed. They appear to be rich, utilizing the vast resources of the Internet and fun! I think if I were a kid it would be a great way to learn.

Content

I like that the content in the online program matches the same curriculum as the district and our classrooms. It makes it easy to grab a text book, teacher, or another student to provide assistance to an OnlineHS student.

Additionally, when making recommendations for scheduling students, I appreciate the continuity between the semester courses.

Instruction

The OnlineHS staff are fantastic. To have one or more OnlineHS staff members drive out to our school and meet face-to-face with our students is so valuable for the students that need that extra “TLC”. It's also pretty impressive that a student can call from my office and make an arrangement to come meet when it's convenient with the student-- that's impressive service.

I also see lots of evidence of the teacher's presence in the online high school courses. The students get many e-mails, messages, and activity from their teachers in the discussion boards.

I think you're dedicated staff is the reason why online high school is so successful.



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Support Systems

There are so many ways that online high school is supportive to both me and our students. Your program and our schools work so closely together. Our counselors talk to your registrar regularly, your director and administrator are constantly working with our schools principal and support staff, and the reports we receive weekly really help us support and track progress of our online students.

Infrastructure

There are many systems that I wish work together seamlessly but at this point these are district issues and out of both yours and my control. It is unfortunate that the blackboard learning management system is not integrated into our student information system. Currently, with the new district LMS and eSchool that means there's just another layer and system we have to go through.

In conclusion, I think you're decade-long experience has provided a firm foundation for student learning and an alternative learning option that really works for a lot of kids.

Thank you,

Stacey Cole

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