

DLD Approval Criteria E1: Information (provided to students, parents and mentors) on protocols for communicating with the instructor and course/program provider.

In the first email that all students get welcoming them to OnlineHS, instructions for making the instructor the first contact and to email them directly.

communication with your teacher
In the Middle box- "My Classes"- Click on the hypertext name of your course to enter into your class.
The main course menu is in the left-margin

*IMPORTANT: As you know, you're a month behind. With an online class you can work 24 hours a day & 7 days a week-- your class is always waiting for you. You'll want to work hard and fast to get caught-up to the current due dates. If you find the online course environment easy to work in, you can even finish EARLY! :)

The Spring 2012 Term ends on June 26th -- the last day/time work can be submitted.

Your instructor is: Sherm Iversen
Contact email: SIversen@EverettSD.org Phone: 425.385.5100

Please email him, introduce yourself and receive specific instructions relevant to your course. He will always be your first contact should you need any assistance.

**We are at Cascade High School every Wednesday, in the library, during PAWS time. We will ask you to come to the library EACH Wednesday until you get caught-up. We're here to assist, so please don't hesitate to ask!

Thank you and Good Luck!

Kevin Corbett

Cc: Kelly Shepherd - Administrator
Judy L - OnlineHS Registrar
Sherm I - Instructor

<https://webmail.everett.k12.wa.us/exchange/Kevin.Corbett.A/Sent%20Items/OnlineHS:%20...> 3/13/2012

DLD Approval Criteria E1: Information (provided to students, parents and mentors) on protocols for communicating with the instructor and course/program provider.

In the event that students have trouble, from our web site's Help Desk, page, the student is directed to always have their teacher be their first contact:

OnlineHS.net
Learning: Anywhere, Anytime!

HOME ABOUT NEWS REGISTRATION COURSE CATALOG HELP DESK CONTACT US LOG-IN

Home » Help Desk

Help Desk

This purpose of this area is to provide support and assistance for our students and parents. If you're visiting this page because you're interested in OnlineHS, we invite you to peruse the tutorials to learn more about online learning!

REMEMBER, if you need assistance, your **FIRST** contact is always your instructor. Email them directly and describe what you need to be successful. Their contact information (email & phone number) can be found inside your course from the "Teacher Info." hypertext link in the left-margin, main menu. You can also see our [Staff Directory](#) page for your teacher's contact information.

OnlineHS Video Tutorials

1.0 INTRODUCTION

- ★ [1.1 INTRODUCTION to OnlineHS.net](#)
- ★ [1.2 Registration and Enrollment - 3 Types](#)
- ★ [1.3 SOU / SLP Forms](#)

2.0 GETTING STARTED

- ★ [2.1 HOW TO LOG-IN and Get Started](#)
- ★ [2.2 How to EDIT My Personal Information \(Bb\)](#)

Helper App

Get ADOBE FLASH PLAYER

Windows Media

Java Sun Microsystems